

# Monaro Timber

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# NEWS

The monthly newsletter from  
Monaro Timber Pty Ltd

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## It Did It Again!

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Last month we had all sorts of drama with the computer and as a result the statement printing was a bit weird. Sorry to say it has happened again and seems our printer doesn't want to play the game fairly. Sorry if your statement appears a bit out of sorts. I hope to have all fixed up by next month. We are looking at a new system and computer upgrade. The current program is about twelve years old and the PC is about six years old. It is time for a few changes. If anyone has any problems with their statements please feel free to call and we will check it out for you.

### Flooring Prices.

Unfortunately we have just been hit with a number of price increases with our flooring. Some timbers, such as Spotted Gum, have leapt up significantly. These increases are due to a high demand, especially in Sydney, and short supply at the mills. As a result the mills have jacked up the wholesale rate. We are endeavouring to contain the rises as best we can but the fact is if you want certain species you will have to pay more. Please call us for the latest on price and availability. The good news is not everything has increased and many species are still representing excellent value.

### Timber Showroom.

Regulars to Monaro Timber will notice our showroom has come along recently. We still have a bit of work to do but hope to have it all sorted in the next

month or so. We are having to fit in work on the showroom in between our normal work and as a result it has taken awhile. Special thanks to Country Style Windows for the fantastic Rosewood window and door set and to Diadex for the sanding job. We have new cupboard doors about to go on show as well as our benchtop samples. If you are looking at tops, doors or any other timber products then feel free to drop in and check out what we have. If you are a joiner and wish to send over your client then please do so. We will always do our best to make sure the customer sees the sort of products which best meet their needs. As part of efforts to improve the presentation of our business we have started the re-labelling of all of our racks. You will notice new name plates for the timbers and this time we are colour coded. Green for the Aussie species, Red for American, Black for African, Blue for European and Yellow for the Asian timbers. We will put up a legend at the entrance to assist you and the other products such as glue and oils will be re-labelled shortly. As I said it all takes time but we are getting there.

### Domain Name Scams

Are you regularly bombarded by all and sundry looking for donations, offering debt collecting services, trying to sell you stuff you have no need for? We are all the time and it does get pretty annoying sometimes. Recently we received three letters in the form of an invoice from a company called Domain Names Australia requesting we send back \$237.00 to secure our very own

domain name. Fact is you can register yourself with Melbourne I.T. for about \$140.00. What I object to is the way these guys send a request for payment straight up. You have to read the fine print to realise it is a solicitation. I will be sending back an invoice for my time spent processing their junk mail. Oh, don't try and call them. Their phones go straight to message bank and the rapid call back is a farce. A week later and I'm still waiting!

### New Stock.

We have had fresh stocks of Blackbutt in 300 x 38 recently. It is very clean stuff. We are also well stocked now on 38 and 50mm Silky Oak. Have you tried Sycamore? We recently sourced some for Leader Joinery and have stock in the rack. It is similar to Rock Maple but not as hard. I also have some 25mm Cherry on route which is up to 1.8m in length. Because of the length spec it will be available at a very good rate. Should arrive about the tenth of September. Blackwood is looking great with more 50mm on the way and a good selection of the other sizes already on board. Jarrah has been very popular of late and we are about to receive more in 150 x 38 and 150 x 25. Don't forget we still have some 300 x 50 and 150 x 75 in stock.

### Work Skills.

It's on again soon. Call Des at CIT for info.

Bye for now.

*Shaun.*